# **Terms and Conditions**

Young Adult Medicine, PLLC https://youngadultmedicine.com

Phone: (702) 703-4917 · Fax: (775) 490-0161

Email: hello@youngadultmedicine.com

These Terms and Conditions ("Terms") govern your use of the services provided by **Young Adult Medicine**, **PLLC**("we," "us," "our," or "the Practice"), including any telehealth services, website content, mobile applications, or other digital platforms we operate.

By accessing or using our services, you agree to be bound by these Terms. If you do not agree, you may not access or use our services.

# 1. Scope of Services

Young Adult Medicine, PLLC is a pediatric telehealth practice that provides healthcare services to patients in **Nevada**, including minors and young adults. Our services are provided via secure digital platforms, and may include virtual consultations, health assessments, follow-ups, health education, and coordination of care.

All services are provided by licensed healthcare professionals in accordance with applicable federal and state law.

## 2. Eligibility

Telehealth services are available only to individuals physically located in the state of Nevada at the time of service. For minors under the age of 18, services must be authorized by a **parent or legal guardian**. By using our services, you affirm that:

- You are either (a) the patient who is 18 years or older, or (b) the legal parent/guardian of a minor patient;
- All information you provide is accurate and current;
- You have the legal authority to consent to treatment on behalf of the patient (if applicable).

### 3. Telehealth Consent

By using our telehealth services, you acknowledge and agree that:

- Telehealth involves the use of electronic communications to deliver healthcare services remotely;
- There may be limitations in the ability to perform comprehensive physical examinations;
- You understand the risks and benefits of receiving care via telehealth;
- You consent to the use of telehealth for diagnosis, treatment, follow-up, and education.

# 4. Medical Emergencies

Our services are not intended for medical emergencies. If you believe your child is experiencing a life-threatening emergency, call **911** or go to the nearest emergency room immediately.

# 5. Privacy and Security

We take the privacy and confidentiality of your information seriously. All patient information is handled in accordance with our <u>HIPAA Notice of Privacy Practices</u> and applicable laws. You agree not to share your access credentials with unauthorized users.

Electronic communications are protected using industry-standard encryption and security protocols. However, no system is entirely immune from risk. By using our services, you acknowledge and accept this inherent limitation.

# 6. Payments and Insurance

You are responsible for all fees associated with our services, whether paid directly or through insurance. We may bill your insurance provider, but coverage and benefits are subject to your plan. If services are not covered, you agree to pay any applicable charges.

Payment is due at the time of service unless otherwise agreed. Outstanding balances may result in suspension of services.

# 7. User Conduct

You agree not to:

- Use our services for any unlawful, fraudulent, or abusive purpose;
- Record telehealth sessions without express written consent from the Practice;
- Submit false or misleading information;
- Attempt to gain unauthorized access to our systems.

We reserve the right to terminate access to services for any conduct that violates these Terms or disrupts clinical care.

# 8. Intellectual Property

All content on our website and platforms—including text, graphics, logos, images, and software—is the property of Young Adult Medicine, PLLC or its licensors and is protected by copyright and other intellectual property laws. You may not reproduce, distribute, or exploit any content without our prior written permission.

#### 9. Modifications to Terms

We reserve the right to modify these Terms at any time. The updated Terms will be posted on our website with the effective date. Your continued use of our services constitutes your acceptance of the revised Terms.

#### 10. Disclaimer of Warranties

Our services are provided "as is" and "as available" without warranties of any kind, express or implied. We do not guarantee that our services will be error-free, uninterrupted, or always available.

# 11. Limitation of Liability

To the maximum extent permitted by law, Young Adult Medicine, PLLC shall not be liable for any indirect, incidental, special, or consequential damages resulting from your use of or inability to use our services. In no event shall our total liability exceed the amount paid by you for the specific service giving rise to the claim.

# 12. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the State of Nevada, without regard to its conflict of law principles.

## 13. Contact Information

If you have questions about these Terms or our services, please contact us:

#### Young Adult Medicine, PLLC

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#### Young Adult Medicine, PLLC

Providing compassionate, confidential, telehealth-first care to Nevada's children, teens, and young adults.