

# Privacy Policy

**Effective Date: July 21, 2025**

**Young Adult Medicine, PLLC**

<https://youngadultmedicine.com>

Phone: (702) 703-4917 · Fax: (775) 490-0161

Email: [hello@youngadultmedicine.com](mailto:hello@youngadultmedicine.com)

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## 1. Introduction

Young Adult Medicine, PLLC (“we,” “our,” or “the Practice”) is committed to protecting the privacy and security of your personal information. This Privacy Policy explains how we collect, use, disclose, and safeguard information when you visit our website or engage with our telehealth services.

By accessing or using our services, you agree to the terms of this Privacy Policy.

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## 2. Information We Collect

We may collect the following types of information:

### Personal Information

- Name, date of birth, contact information (email, telephone, mailing address)
- Insurance details
- Medical history or health-related data submitted via our platform

### Technical Information

- IP address, browser type, device information, referring URLs
- Usage statistics and browsing behavior through cookies or analytics tools

### Communication Information

- Messages you send through forms or via email
  - Appointment requests and customer service inquiries
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### 3. How We Use Your Information

We may use your information to:

- Provide and manage telehealth and medical services
- Schedule and manage appointments
- Process payments and insurance claims
- Improve our website and services
- Communicate with you regarding care, reminders, or updates
- Respond to inquiries or provide customer support
- Comply with legal obligations

We do not sell your personal information under any circumstances.

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### 4. Sharing Your Information

We may share your information with:

- **Healthcare providers** for treatment or coordination of care
- **Insurance companies** or billing providers for payment processing
- **Service providers** who assist with website operations, IT, or security
- **Government authorities** when required by law (e.g., public health reporting)

All vendors and third parties are contractually obligated to safeguard your data in accordance with HIPAA and applicable privacy laws.

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### 5. Cookies and Tracking Technologies

Our website may use cookies or similar tracking tools to improve user experience, analyze traffic, and customize content. You may modify your browser settings to disable cookies, although some website features may not function properly.

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## **6. Data Retention and Security**

We retain your information only as long as necessary to fulfill the purposes outlined in this policy or as required by law.

We employ technical, physical, and administrative safeguards to protect your data, including secure servers, encryption, access controls, and HIPAA-compliant systems.

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## **7. Your Privacy Rights**

You may request:

- Access to the personal data we maintain about you
- Correction of inaccurate or outdated information
- Deletion of personal information (subject to legal exceptions)
- Restrictions on processing
- Portability of your data

To make a request, please contact [hello@youngadultmedicine.com](mailto:hello@youngadultmedicine.com) or call (702) 703-4917.

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## **8. Children's Privacy**

We do not knowingly collect information directly from individuals under the age of 13 without parental or legal guardian consent. Our services are intended for young adults with guardian involvement as appropriate.

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## **9. Third-Party Websites**

Our website may contain links to external sites. We are not responsible for the privacy practices of those websites and encourage you to review their privacy policies.

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## **10. Changes to This Privacy Policy**

We reserve the right to modify this Privacy Policy at any time. Updates will be posted at <https://youngadultmedicine.com> with a new effective date. Your continued use of our services constitutes acceptance of the updated terms.

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## 11. Contact Us

If you have questions or concerns regarding this Privacy Policy, please contact us at:

### **Young Adult Medicine, PLLC**

Email: [hello@youngadultmedicine.com](mailto:hello@youngadultmedicine.com)

Phone: (702) 703-4917

Fax: (775) 490-0161

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### **Young Adult Medicine, PLLC**

*Providing compassionate, confidential, telehealth-first care to Nevada's children, teens, and young adults.*

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